

jura[®]



ENA 4 (EA/SA/INTA)
Instructions for Use

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Your ENA 4

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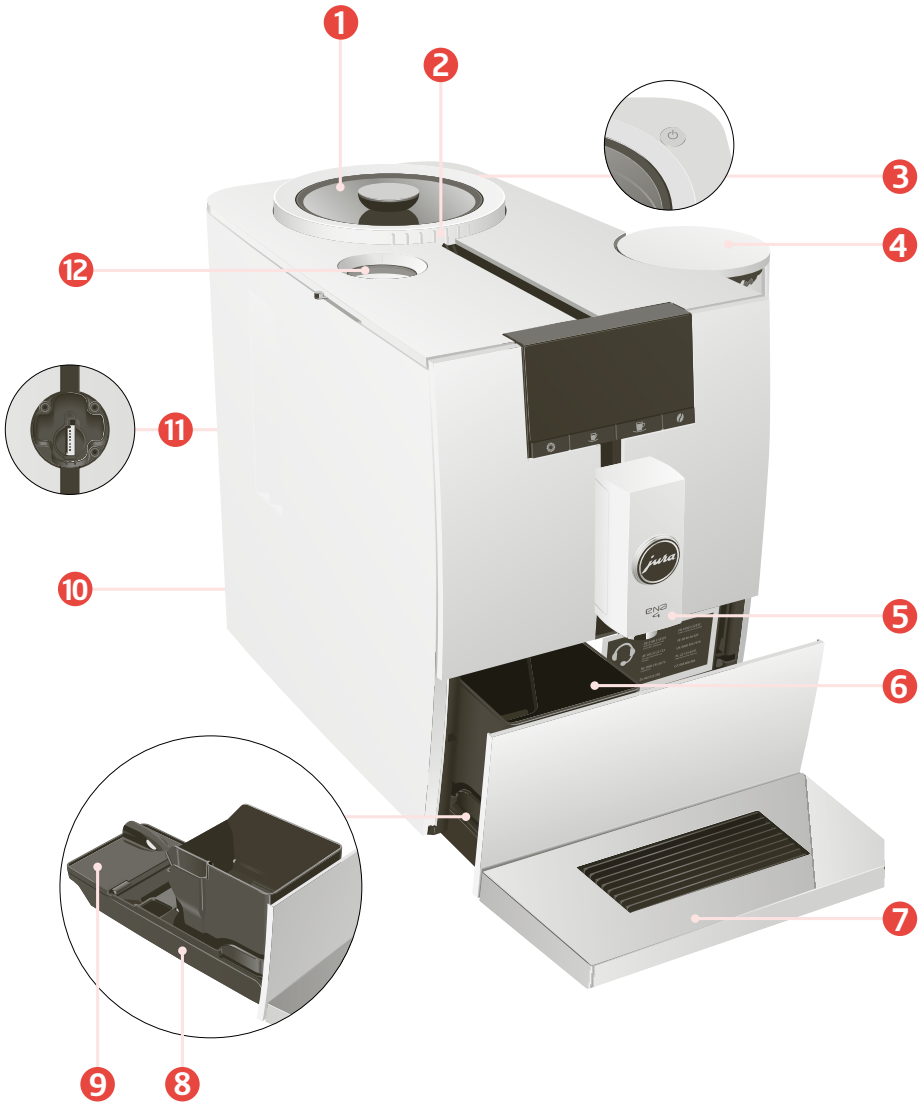
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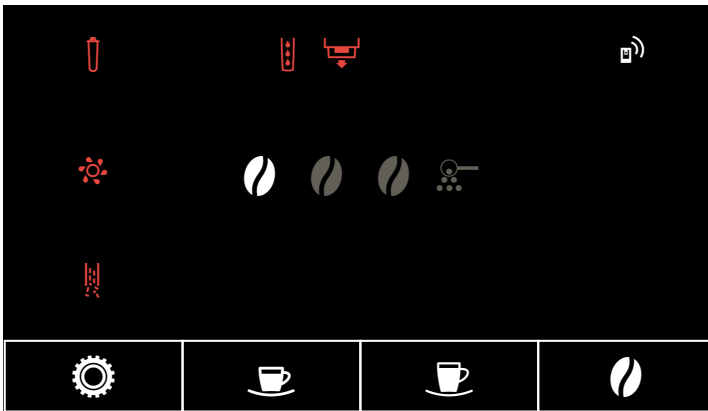
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1 Control elements

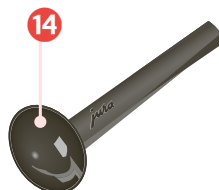


- 1 Bean container with aroma preservation cover
- 2 Grinding wheel
- 3 On/Off button ϕ
- 4 Water tank (with cover)
- 5 Height-adjustable coffee spout
- 6 Coffee grounds container
- 7 Cup grille
- 8 Drip tray
- 9 Insert for drip tray
- 10 Mains cable (back of the machine)
- 11 Service socket for optionally available JURA WiFi Connect and JURA Smart Connect
- 12 Powder chute for ground coffee
- 13 Filler funnel for ground coffee
- 14 Measuring spoon for ground coffee



Symbol display

-  Programming Mode symbol
-  Espresso symbol
-  Coffee symbol
-  Coffee Strength symbol
-  Cleaning symbol
-  Descaling symbol
-  Filter symbol
-  Coffee Grounds Container symbol
-  Water Tank symbol
-  WiFi symbol
-  Ground Coffee symbol



2 For your safety

Comply with the instructions for use

Before using the machine, read these instructions for use thoroughly and completely and comply with the instructions they contain. Keep these instructions for use close to the machine and pass them on to the next user.

Failure to observe the instructions for use may result in serious injuries or damage to property. Safety information is therefore indicated as follows:

⚠ WARNING Indicates circumstances that may result in serious injuries or death.

⚠ CAUTION Indicates circumstances that may result in minor injuries.

CAUTION Indicates circumstances that may result in damage to property.

Proper use

The machine is intended for private domestic use. It is designed solely for the preparation of coffee. Use for any other purpose will be deemed improper.

User limitations

People, including children, who

- do not have the physical, sensory or mental capabilities to use the machine safely or
- are inexperienced or lack knowledge

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

When using the CLARIS Smart / Smart mini filter cartridge or a JURA Smart Connect / JURA WiFi Connect, wireless connections are established.

Specific details on the frequency band used and the maximum transmission power can be found in the 'Technical data' section.


Use by children

Children must be able to recognise and understand the potential dangers arising from incorrect use:

- Keep **children under the age of eight** away from the machine, or supervise them constantly.
- **Children aged eight and over** may only operate the machine without supervision if they have been instructed in how to use it safely.
- Children may not clean or service the machine unless supervised by a responsible person.
- Do not allow children to play with the machine.

What to do in the event of damage

Never use a damaged machine or mains cable. This could result in fatal electric shock.

- In the event of signs of damage, disconnect the machine from the mains. To do this, first switch the ENA off with the On/Off button . Only then should you remove the mains plug from the power socket.
- Replace a damaged **plug-in mains cable** with an original JURA mains cable. Unsuitable mains cables may result in consequential damage.
- Only permit authorised JURA service centres to carry out **repairs to the machine** and the **permanently connected mains cable**. Unsuitable repairs may result in consequential damage.

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
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
Preventing damage

To avoid damage to the machine and the mains cable:

- Do not use the ENA and the mains cable near hot surfaces.
- Do not allow the mains cable to rub against sharp edges and ensure that it does not become trapped.
- Never allow the mains cable to loosely hang down. The mains cable could pose a tripping hazard or become damaged.
- Protect the ENA from weather and direct sunlight.
- Only connect the ENA to a mains voltage corresponding to that stated on the rating plate. The rating plate is located on the underside.
- Connect the ENA directly to a domestic power socket. Using multi-socket adapters or extension cords may cause overheating.
- Do not use alkaline or alcohol-based cleaning agents; only use mild cleaning agents and a soft cloth.
- Do not use any coffee beans treated with additives or caramelised coffee beans.
- Only fill the water tank with fresh, cold, non-carbonated water.
- Switch the machine off with the On/Off button  if you are going to be absent for a longer period of time and remove the mains plug from the power socket.
- Only use original JURA maintenance products. Use of products that are not explicitly recommended by JURA could damage your ENA.

Danger of electric shock

Water conducts electricity. Do not bring water and electricity into contact with one another:

- Never touch the mains plug with wet hands.
 - Do not immerse the ENA and/or mains cable in water.
 - Do not put the ENA or any individual parts in the dishwasher.
 - Before cleaning, switch the ENA off with the On/Off button . Always wipe the ENA with a damp cloth rather than a wet one, and protect it from prolonged exposure to water splash. The ENA must not be cleaned with a jet of water.
 - The ENA is not suitable for installation on a surface where a jet of water can be used.
-
- Do not touch the spouts during operation. Use the handles provided.
 - Optionally, your ENA can be remotely operated using mobile devices. When preparing a product or initiating a maintenance programme, make sure that other people are not put at risk – for example, through contact with the spouts.

Danger of burns, scalding and injury

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First-time use

⚠ WARNING

If the machine is operated with a defective mains cable, there is a danger of potentially fatal electric shock.


- ▶ Never use a machine which is damaged or has a defective mains cable.





CAUTION

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.





- ▶ Only fill the water tank with fresh, cold water.

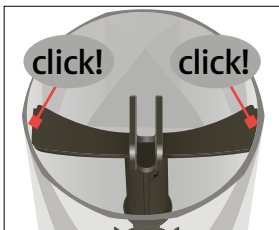
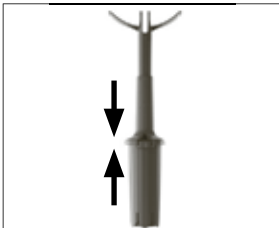
Precondition: The bean container has been filled.

- ▶ Insert the mains plug into a power socket.
- ▶ Press the On/Off button .

i The number of symbols that are brightly lit up indicates the **water hardness level:** 1–7 °dH () , 8–15 °dH () , 16–23 °dH () and 24–30 °dH ().

i If you do not know the hardness of your water, you can find this out first (see chapter 3 ‘Preparing and using for the first time – Determining the water hardness’).

- ▶ Press the  button to set the water hardness.
- ▶ Press the  button to confirm the setting. The  and  symbols appear.
- ▶ Remove the water tank.
- ▶ Fit the filter cartridge extension supplied on top of the CLARIS Smart mini filter cartridge.



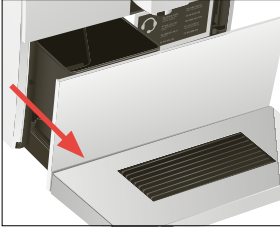
- ▶ Insert the filter cartridge with its extension into the water tank.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.
- ▶ Place a receptacle under the coffee spout.

i The machine automatically detects that you have just inserted the filter cartridge.

Water flows out of the coffee spout, the filter is rinsed.

The  symbol appears.


3 Preparing and using for the first time



- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
Your ENA is ready for use.

4 Preparation

Basic information about preparing drinks:

Aim	What to do
Select coffee strength	Press the  button 1x for 'mild', 2x for 'normal' and 3x for 'strong' before or during grinding (the ENA will remember the most recently selected option for the next preparation)
Cancel preparation	Press any button


- i** All speciality coffees made with coffee beans can be ordered using the JURA app (J.O.E.™).
- i** If no action is performed on the ENA for 5 minutes, the symbol display goes dark. However, the ENA remains ready for use.

Coffee tastes best served hot. A cold porcelain cup cools the beverage – and impairs the taste. We therefore recommend prewarming the cups. You can purchase a JURA cup warmer from your specialised dealer.

Espresso and coffee





Example: Coffee

- ▶ Place a cup under the coffee spout.
- ▶ Press the  button.
The preset amount of water for coffee flows into the cup.

Two espressi and two coffees



Example: Two espressi

- ▶ Place a cup under the coffee spout.
- ▶ Press the  button **2x**.
i **Two brewing operations** take place one after the other. Change the cup before the second brewing operation.
i To prepare two coffees, press the  button **2x**.
The preset amount of water for espresso flows into the cup.


Permanently setting the amount of water for the cup size

It is easy to make permanent settings for the amount of water for all speciality coffees according to the cup size. Adjust the amount once as shown in the following example. Every time you prepare a drink in the future, this amount of water will be dispensed.

The process for permanently adapting the amount of water to the cup size is the same for all speciality coffees.

Example: Proceed as follows to **permanently** set the amount of water for one coffee.



- ▶ Place a cup under the coffee spout.
- ▶ Press the  button for **about 2 seconds**.
The coffee flows into the cup.
- ▶ Press any button as soon as there is sufficient coffee in the cup. Preparation stops. The set amount of water for one coffee is permanently stored.

i You can alter this setting at any time by repeating the above procedure.

Adjusting the grinder

You can adjust the grinder to suit the degree of roast of your coffee.

CAUTION

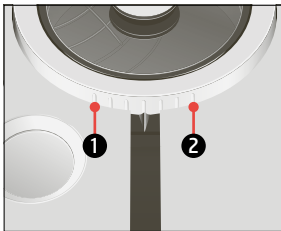
If you adjust the consistency of grind when the grinder is not operating, the grinding wheel could be damaged.

- ▶ Only adjust the consistency of grind when the grinder is running.


i The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.

Grinding wheel

- 1: **Coarse** consistency of grind setting
- 2: **Fine** consistency of grind setting



Example: Proceed as follows to change the consistency of grind **during** the preparation of an espresso.

- ▶ Place a cup under the coffee spout.
- ▶ Press the  button.
- ▶ Turn the grinder adjustment wheel to the desired position **while** the grinder is running.
The preset amount of water flows into the cup.

Ground coffee

You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

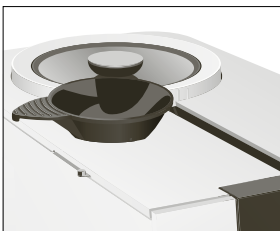
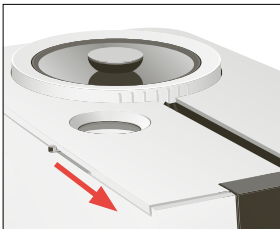
Basic information about ground coffee:

- Never add more than one level measuring spoon of ground coffee.
- Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- If you did not fill the machine with enough ground coffee, the ☕ symbol flashes and the ENA stops the operation.
- The desired speciality coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the ENA stops the operation and is once more ready for use.

All speciality coffees with ground coffee are always prepared following the same model.

Example: Proceed as follows to prepare one espresso using ground coffee.

- ▶ Place an espresso cup under the coffee spout.
- ▶ Keep pressing the ☕ button until the ☕ symbol lights up brightly on the symbol display.
- ▶ Open the powder chute for ground coffee.




- ▶ Fit the filler funnel for ground coffee.
- ▶ Place one level measuring spoon of ground coffee into the filler funnel.
- ▶ Remove the filler funnel and close the cover of the powder chute.
- ▶ Press the ☕ button.
The preset amount of water for espresso flows into the cup.

5 Daily operation

Switching the machine on and off



- ▶ Place a receptacle under the coffee spout.
- ▶ Press the On/Off button .

i When the machine is switched off, the system is only rinsed if a speciality coffee has been prepared.

The system rinses itself. Your ENA is switched on or off.

Filling the water tank

Daily maintenance of the machine and hygiene when handling coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily**.

CAUTION

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.



- ▶ Remove the water tank and rinse it with cold water.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

Maintenance actions

Optimal coffee quality depends on many factors. One important prerequisite is regular maintenance of your ENA. Carry out the following steps:

Maintenance action	Daily	If necessary	Note
Empty the drip tray and coffee grounds container and rinse with warm water (The drip tray and coffee grounds container are dishwasher-safe, but the insert for the drip tray is not)	x		Always empty the coffee grounds container when the machine is switched on. This is the only way of resetting the coffee grounds counter.
Rinse the water tank	x		–
Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfibre cloth)	x		–
Clean the inside of the water tank with a brush		x	–
Clean the top and bottom of the cup grille		x	–

6 Permanent settings in programming mode





In programming mode you can set the switch-off time and water hardness. Press the  button to enter programming mode. Press the  button again to exit this mode.

Automatic switch-off









By instructing your ENA to automatically switch itself off, you can cut down your energy consumption. If this function is activated, your ENA switches off automatically after the preset time following the last action on the machine.

- i** If no action is performed on the ENA for 5 minutes, the symbol display goes dark. However, the ENA remains ready for use.


The number of symbols that are brightly lit up indicates the activated switch-off time:

Switch-off time	Symbol(s) shown in display
30 minutes	
1 hour	
2 hours	
4 hours	

Example: Proceed as follows to change the switch-off time from 30 minutes to 1 hour.

- ▶ Press the  button.
The  symbol lights up brightly.
- ▶ Press the  button several times until the  symbol lights up brightly.
- ▶ Press the  button to enter the programme item.
- ▶ Press the / button to change the setting for the switch-off time.
Press the  button to confirm the setting.

- i** The setting must be confirmed within 20 seconds.

The  symbols flash 3 times in quick succession.





- i** The automatic switch-off can also be set using the JURA app (J.O.E.*).









Setting the water hardness

The harder the water is, the more frequently the ENA needs to be descaled. It is therefore important to set the water hardness accurately.


The water hardness was set when the machine was first used. You can change this setting at any time.

The number of symbols that are brightly lit up indicates the set water hardness level:

Water hardness	Symbol(s) shown in display
1–7 °dH	
8–15 °dH	
16–23 °dH	
24–30 °dH	

- ▶ Press the  button.
The  symbol lights up brightly.
- ▶ Press the  button several times until the  symbol lights up brightly.
- ▶ Press the  button to enter the programme item.
- ▶ Press the / button to change the setting for the water hardness.
Press the  button to confirm the setting.

i The setting must be confirmed within 20 seconds.

The  symbols flash 3 times in quick succession.

7 Maintenance

Your ENA has the following integrated maintenance programmes:


- Cleaning the machine (☼)
- Descaling the machine (☼)

i Proceed with the maintenance programmes when prompted to do so.

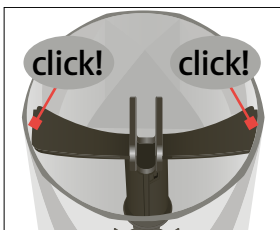
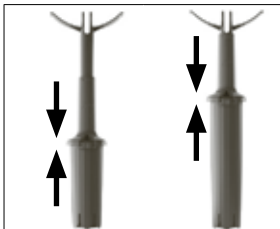
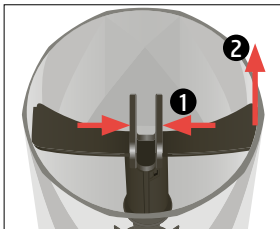
Inserting/changing the filter

Once the filter cartridge stops working (depending on the water hardness setting), the ENA will prompt you to change the filter.


- i** Your ENA no longer has to be descaled if you are using the CLARIS Smart / Smart mini filter cartridge.
- i** CLARIS Smart / Smart mini filter cartridges are available from specialised dealers.

Precondition: Your ENA is ready for use. The Filter symbol  lights up (if you are already using a filter).

- ▶ Remove and empty the water tank.
- ▶ Remove the used filter cartridge from the water tank.



- ▶ Fit the filter cartridge extension on top of a **new** CLARIS Smart / Smart mini filter cartridge.

- ▶ Insert the filter cartridge with its extension into the water tank.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank. The machine automatically detects that you have inserted/changed the filter cartridge. The filter is rinsed. The  symbol lights up.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

Cleaning the machine

After 180 preparations or 80 switch-on rinses, the ENA will prompt you to clean it.

CAUTION

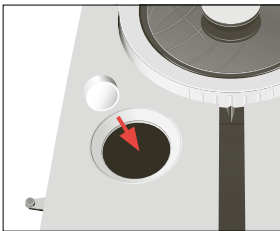
If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.

- ▶ Use only original JURA maintenance products.

- ❗ The cleaning programme lasts approximately 20 minutes.
- ❗ Do not interrupt the cleaning programme. The quality of cleaning will be impaired if you do so.
- ❗ JURA cleaning tablets are available from specialised dealers.

Precondition: The ☘ symbol lights up.

- ▶ Press the ☘ button for **about 2 seconds**.
The ☘ symbol lights up.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- ▶ Place a receptacle under the coffee spout.
- ▶ Press the ☘ button.
The ☘☘ symbols light up, water flows out of the coffee spout. The operation is interrupted, the ☘ symbol lights up.
- ▶ Open the powder chute for ground coffee.



- ▶ Insert a JURA cleaning tablet into the powder chute.
- ▶ Close the powder chute.
- ▶ Press the ☘ button.
The ☘☘☘ symbols light up, water flows out of the coffee spout several times. The operation stops automatically. The Coffee Grounds Container symbol ☘ lights up.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
The ☘☘☘☘ symbols flash 3 times in quick succession.

Descaling the machine

The ENA builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

- i** If you are using a CLARIS Smart / Smart mini filter cartridge, you will not be prompted to descale.

-
- ⚠ CAUTION** If the descaling agent comes into contact with the skin or eyes, this can cause irritation.
- Avoid contact with the skin or eyes.
 - Rinse off the descaling agent with clean water. Should you get any descaling agent in your eye, see a doctor.





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- CAUTION** If the wrong descaling agent is used, the machine could be damaged and/or traces could be left behind in the water.
- Use only original JURA maintenance products.

-
- CAUTION** If the descaling operation is interrupted, there may be damage to the machine.
- Allow the descaling programme to run to the end.

-
- CAUTION** If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out.
- Clean up any splashes immediately.

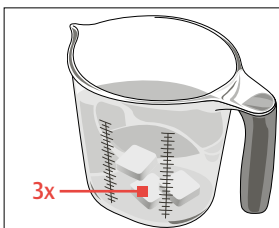
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- i** The descaling programme lasts approximately 45 minutes.
 - i** JURA descaling tablets are available from specialised dealers.





Precondition: The  symbol lights up.

- Press the  button for **about 2 seconds**.
The  symbol lights up.
- Empty the drip tray and coffee grounds container and put them back into the machine.
The  symbol flashes.
- Remove and empty the water tank.
- Completely dissolve 3 JURA descaling tablets in a receptacle holding 500 ml of water. This may take several minutes.
- Pour the solution into the **empty** water tank and insert it into the machine.
- Press the  button.

Water flows out of the coffee spout several times.


The operation is interrupted, the  symbol lights up.



- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
The  symbol lights up.
 - ▶ Remove the water tank and rinse it thoroughly.
 - ▶ Fill the water tank with fresh, cold water and reinsert the tank.
 - ▶ Press the  button.
The descaling operation is continued.
The  symbol lights up.
 - ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
The  symbols flash 3 times in quick succession.
- i** If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.







- ▶ Press the On/Off button  to switch the ENA off.
- ▶ Remove the aroma preservation cover.
- ▶ Clean the bean container with a soft, dry cloth.
- ▶ Fill the bean container with coffee beans and close the aroma preservation cover.

Descaling the water tank



Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.

- ▶ Remove the water tank.
- ▶ If you use a CLARIS Smart / Smart mini filter cartridge, remove this.
- ▶ Completely fill the water tank and dissolve 3 JURA descaling tablets in it.
- ▶ Leave the water tank with the descaling solution for several hours (e.g. overnight).
- ▶ Empty the water tank and rinse it thoroughly.
- ▶ If you use a CLARIS Smart / Smart mini filter cartridge, insert this again.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

8 Display messages

Message	Cause/Result	Action
The  symbol lights up.	The water tank is empty. You cannot prepare any products.	▶ Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
The  symbol lights up.	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	▶ Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
The  symbol flashes.	The coffee grounds container is not inserted correctly or is not inserted at all. / The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	▶ Fit the drip tray.
The  symbol lights up.	The ENA is prompting you to clean it.	▶ Perform cleaning (see chapter 7 'Maintenance – Cleaning the machine').
The  symbol lights up.	The ENA is prompting you to descale it.	▶ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
The  symbol lights up.	The filter cartridge no longer works.	▶ Replace the CLARIS Smart / Smart mini filter cartridge (see chapter 7 'Maintenance – Inserting/changing the filter').
The  symbol lights up even though no filter has been inserted.	No CLARIS filter cartridge Smart / Smart mini was inserted in the water tank after the descaling programme finished.	▶ Insert a CLARIS filter cartridge Smart / Smart mini in the water tank.
The symbols  flash after the beans have been ground.	The bean container is empty. You cannot prepare any products.	▶ Fill the bean container (see chapter 3 'Preparing and using for the first time Filling the bean container').
The  symbol flashes.	Not enough ground coffee was added. The ENA cancels the operation.	▶ Start preparation again.
The first and third symbols  light up alternately.	The system must be filled with water. You cannot prepare any products.	▶ Press the  button to fill the system.

9 Troubleshooting

Problem	Cause/Result	Action
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	▶ Set the grinder to a coarser setting (see chapter 4 'Preparation – Adjusting the grinder').
	The water hardness may not have been correctly set.	▶ Perform descaling (see chapter 7 'Maintenance – Descaling the machine').
Grinder is making a very loud noise.	There are foreign objects in the grinder.	▶ Contact customer support in your country (see chapter 13 'JURA contact details / Legal information').
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	▶ Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the grinder').
The  symbol or the  symbol lights up brightly and other symbols flash.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons. The ENA switches off automatically.	▶ Warm the machine at room temperature.

i If you were unable to solve the problem, contact customer support in your country (see chapter 13 'JURA contact details / Legal information').

10 Transport and environmentally friendly disposal

Transport / Emptying the system

Keep the packaging for your ENA. It should be used to protect the machine during transport.

In order to protect the ENA from frost during transport, the system must be emptied.

Precondition: Your ENA is ready for use.

- ▶ Remove and empty the water tank.
- ▶ Place a receptacle under the coffee spout.
- ▶ Press the ☕ and ☕ buttons simultaneously.
- ▶ Press the ⚙️ button.

The 🚫 🚫 🚫 symbols flash, water will continue to be discharged from the coffee spout until the system is empty.

Your ENA is switched off.



Disposal

Please dispose of old machines in an environmentally neutral way.



Old machines contain valuable, recyclable materials which should be recycled. Please therefore dispose of old machines via suitable collection systems.

11 Technical data

Voltage	220–240 V ~, 50 Hz
Power	1450 W
Conformity mark	CE
Pump pressure	static, max. 15 bar
Holding capacity of water tank (without filter)	1.1 l
Holding capacity of bean container	125 g
Holding capacity of coffee grounds container	approx. 10 servings
Cable length	approx. 1.2 m
Weight	approx. 9.4 kg
Dimensions (W × H × D)	27.1 × 32.3 × 44.5 cm
CLARIS Smart / Smart mini filter cartridge (RFID technology)	Frequency band 13.56 MHz Max. transmission power < 1 mW
JURA Smart Connect (Bluetooth)	Frequency band 2,4 GHz Max. transmission power < 1 mW
JURA WiFi Connect (Bluetooth)	Frequency band 2,4 GHz Max. transmission power < 1 mW
JURA WiFi Connect (WiFi)	Frequency band 2,4 GHz Max. transmission power < 100 mW
JURA type	761

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13 JURA contact details / Legal information

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Tel. +41 (0)62 38 98 233

- i** You can find additional contact details for your country at **jura.com**.
- i** If you need assistance with using your machine, you can find this at **jura.com/service**.
- i** Your opinion is important to us! Use the contact details at **jura.com**.

Directives The machine complies with the following directives:

- 2014/35/EU – Low Voltage Directive
- 2014/30/EU – Electromagnetic Compatibility
- 2009/125/EC – Ecodesign Directive
- 2011/65/EU – RoHS Directive
- 2014/53/EU – Wireless Voltage Directive

A detailed EU Declaration of Conformity for your ENA can be found at **jura.com/conformity**.

Technical changes We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colours of the machine. Some details of your ENA may vary.